

GORDON-CONWELL THEOLOGICAL SEMINARY

**Dormitory and Apartment**

**EMERGENCY RESPONSE  
GUIDEBOOK**



**South Hamilton Campus**

February 2016 – Reviewed and Updated

# Emergency Phone Numbers

## To report any police, fire, or medical emergency, call:

**From a landline phone (i.e. apartment phone if you have one) on campus: Dial 911** (You will be connected with the Hamilton Police Department)

**Off campus or from a cell phone: 911** (You will be connected with the **Massachusetts State Police** dispatch center, they will forward your call to the appropriate agency for response)

In the event of a fire, activate the building's fire alarm system BEFORE calling 911.  
Evacuate the building immediately!

When calling 911:

- Stay on the line with the dispatcher.
- Provide the address of the building involved and your exact location. ***This is especially critical if you are calling from a cell phone.***
- Provide a thorough description of the incident to ensure that proper resources are dispatched.
- Do not hang up until the dispatcher tells you to do so.

**NOTE:** Some Building or department-specific information may differ from the details offered in this guide. Please see the back section of this guide for any additional information or modification of this guidebook.

## Other Emergency Phone Numbers:

**Gordon- Conwell Theological Seminary, Department of Public Safety, Campus Safety:  
(978) 646-4180 or ext. 4180 from a campus wall or emergency phone**

# Flooding

## **In case of imminent or actual flooding:**

Flooding can occur due to major rainstorms, water main breaks, or loss of power to sump pumps.

1. If you can do so safely:
  - Secure vital equipment, records, and hazardous materials by moving to higher, safer ground.
  - Shut off all non-essential electrical equipment.
  - Wait for instructions from either of these offices: Student Life Services, the Department of Public Safety, Campus Safety or Facilities Department.
2. Move all residents to a safe area, away from the building in danger. Locate residents with special needs, and provide assistance if possible. Otherwise, provide their location to emergency responders.
3. Do not return to the building until instructed to do so by either Student Life Services, the Department of Public Safety, Campus Safety or Facilities Department.
4. Call either Student Life Services, the Department of Public Safety, Campus Safety or Facilities Department for assistance with flood clean up.

# Active Shooter/Active Threat

## PERSONAL SAFETY TIPS – ACTIVE SHOOTER/THREAT

The following safety tips from the Department of Public Safety, Campus Safety are offered as a response guide for use during incidents of active shooter or active threats.

1. React as trained, "**Run, Hide, Fight**".
2. Activate cell phones to receive campus emergency alert notification that may be sent through the "Emergency" Alert Notification System (see note 1) Send-Word-Now (SWN), be prepared to take appropriate action if a threat presents itself;
3. Evacuate the area (whether inside or outside a building) if you know that it is safe to do so – seek shelter in a nearby building if the threat is exterior to a campus building;
4. If a threat presents itself, seek cover and barricade yourself (with others if possible) by placing as much material between you and the threat – remain quiet and turn off lights to make the area appear unoccupied;
5. As soon as it is safe to do so, notify authorities by calling 911 from a cell phone (or 911 from a campus phone) and provide as much information as possible;
6. Do not approach emergency responders (*they may perceive you as a threat as they do not know who you are*) – let them come to you;
7. Remain under cover until the threat is passed or you have been advised by law enforcement that it is safe to exit;
8. The first step in personal safety is to maintain an awareness of the situation and environment around you.

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(Note 1)

The Seminary has implemented an emergency notification alert system, Send-Word-Now (SWN). This system will be used to notify you of any critical life safety issues on campus.

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**For more information about this subject please contact the Department of Public Safety, Campus Safety at (978) 646-4180 or ext. 4180 from your office phone.**

# Suspicious Package

**If you receive or discover a suspicious package or device:**

**Do not touch it, tamper with it, or move it!**

**IMMEDIATELY CALL: ext. 4180 FROM A CAMPUS PHONE OR (978) 646-4180 FROM A CELL PHONE\* OR OFF-CAMPUS PHONE.** \*Do not use a cell phone within 300 feet of the suspicious package.

**What constitutes a suspicious letter or parcel?**

Some typical characteristics, which ought to trigger suspicion, include letters or parcels that:

- Have any powdery substance on the outside.
- Are unexpected or from someone unfamiliar to you.
- Have excessive postage, handwritten or poorly typed address, incorrect title or titles with no name, or misspellings of common words.
- Are addressed to someone no longer with your organization or are otherwise outdated, **and appears suspicious.**
- Have no return address or have one that can't be verified as legitimate.
- Are of unusual weight, given their size, or are lopsided or oddly shaped.
- Have an unusual amount of tape.
- Are marked with overly restrictive endorsements, such as several "Personal" or "Confidential" markings.
- Have strange odors or stains.

**What to do if you receive a suspicious package or parcel:**

- Handle with care. Do not shake or bump.
- Isolate it immediately.
- Don't open, smell, touch, or taste.
- Treat it as suspect. Call the Department of Public Safety, Campus Safety or **911** (Hamilton Police)

# Power outage

In the event of a power outage, many campus facilities are equipped with emergency generators to power critical operations. Most buildings are provided with emergency lighting to aid in the safe evacuation of the building. To report a localized power outage, during normal business hours contact Facilities at ext. 4361 or (978) 646-4361. After normal business hours, call the Department of Public Safety, Campus Safety at (978) 646-4180 or dial 4180 from any campus wall or emergency phone.

## Be prepared:

- It is recommended that residents keep a flashlight with spare batteries immediately accessible. Residence Life Coordinators have been provided with a flashlight, hat and reflective vest by the Seminary.
- Know how to locate the closest exit.

## In the event of a large-scale power outage:

- Remain calm.
- Follow directions provided by Department of Public Safety, Campus Safety through the established campus communications systems.
- If building evacuation becomes necessary, seek out persons with special needs and provide assistance if possible. If additional assistance is necessary, contact the Department of Public Safety, Campus Safety at (978) 646-4180 or dial 4180 from any campus wall or emergency phone.
- Secure all your vital equipment, records, and hazardous materials if safe to do so.
- **Do not light candles or other types of flames for lighting.**
- Unplug electrical equipment, including computers, and turn off the light switches.

## If people are trapped in an elevator:

- If you are able to communicate with them, let the passengers know help has been summoned.
- Call 911 from any campus wall or emergency phone or 911 from a cell phone or off-campus phone.
- Provide specific location information and number of individuals involved to the dispatcher.
- Stay near the passengers if safe to do so, until emergency responders are on site and the elevator is identified.

# Tornado and Weather Emergencies

## Important weather related terms:

**Tornado Watch** means tornadoes are possible in your area. Remain alert for approaching storms, and be prepared to seek shelter.

**Tornado Warning** means a tornado is imminent or has been indicated by Doppler radar or reported by storm spotters. Move to your pre-designated place of safety immediately!

**Severe Thunderstorm Watch** means severe thunderstorms are possible in your area.

**Severe Thunderstorm Warning** means a severe thunderstorm is imminent or has been indicated by Doppler radar or reported by storm spotters.

## What to do during a tornado warning:

When tornado has been reported or sighted in the region, go to a safe shelter immediately.

## Tornado and Weather Emergencies

1. **Move to a pre-designated shelter or place of safety, such as a basement (refer to the last page of this guide for your buildings location).** Assist those with special needs in getting to the shelter area.
2. Put as many walls as possible between you and the outside. Get under a sturdy table and use arms to protect head and neck. Stay away from windows and open spaces. Stay there until the danger has passed.
3. **If there is no basement, go to an interior room on the lowest level (closets, interior hallways, or restrooms).** Do not open windows.
4. **Do not call 911 unless you need to report an emergency, such as a fire, medical emergency or severe building damage.** 911 lines need to be kept open and available for emergency calls.
5. Get out of vehicles immediately and go to the lowest floor of a sturdy nearby building.
6. If caught outside with no shelter, lie flat in a nearby ditch or depression and cover your head with your hands. Be aware of potential for flooding.
7. Never try to outrun a tornado in a car or truck; instead, leave the vehicle immediately for safe shelter. Tornadoes are erratic and move swiftly.
8. Watch out for flying debris. Flying debris from tornadoes causes most fatalities and injuries. Do not call 911 unless you need to report an emergency, such as a fire, medical emergency or severe building damage. 911 lines need to be kept open and available

for emergency calls.

## **Winter Snow and Ice Storms and Weather related Emergencies**

When severe winter weather conditions are predicted, monitor weather reports closely.

### **NOAA weather**

<http://www.noaa.gov>

### **Weather.com**

<http://www.weather.com>

### **Weather Underground**

<http://www.wunderground.com>



# Fire Alarms

## Upon discovering a fire, explosion or smoke in the building.

1. Activate the fire alarm system by pulling the nearest fire alarm box.
2. Call 911, and be prepared to give:
  - Building Name
  - Floor
  - Room Number
  - Type of Incident
3. **Do not use elevators** during a fire emergency.
4. When fire alarm sounds, complete evacuation is required. Walk, do not run to the nearest stairway exit and proceed to ground level. If stairway contains smoke or fumes, use an alternate stairway exit. Close doors (leave unlocked) and windows if possible as you leave. The alarm may not sound continuously. If the alarm stops, continue the evacuation and warn others who may attempt to enter the building after the alarm stops. Take personal belongings with you if you have time (e.g. jacket).
5. Leave the building and move away from it at least 100 feet (residents needing extra assistance should move at least 300 ft. from the building), leaving the parking lots, roadways and walks open/clear for arriving fire equipment. Do not return to the building until directed to do so by police officers or fire fighters. If as a resident needing extra assistance you can not move far enough on your own request assistance from emergency personnel.
6. Residence Life Coordinators and Campus Safety Officers familiar with the situation and who know the area involved should meet the fire department. Residence Life Coordinators and Campus Safety Officers with keys, which may be needed to allow firefighters access to affected areas, should make themselves available upon arrival of the fire department.
7. Everyone must follow the orders of the fire fighters and police officers, Department of Public Safety, Campus Safety Officers and Residence Life Coordinators when they arrive.
8. Notify firefighters on the scene if you suspect someone may be trapped inside the building.

# Building Specific Information and Resources

**Reporting Emergencies:** contact the Department of Public Safety, Campus Safety at (978) 646-4180 or dial 4180 from any campus wall or emergency phone, dial 911 from any campus wall or emergency phone or dial 911 from a cell phone or your apartment landline phone (if you have one).

**The designated safe area(s) in this building for tornado sheltering is:**

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_

**Evacuation** - in the event it becomes necessary to evacuate this facility, the designated Emergency Assembly Area is:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Other specific building information (if any):**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## RESIDENTS NEEDING SPECIAL ASSISTANCE

- Residents needing special assistance should notify Housing or the Department of Public Safety, Campus Safety if they require special evacuation assistance, *solely for the purpose of assistance, if required, during an emergency*. In an emergency situation, Residence Life Coordinators and/or the Department of Public Safety, Campus Safety Officers will help residents needing special assistance reach the primary or secondary emergency evacuation areas and will wait for emergency personnel to arrive.
- Please note that “residents needing special assistance” includes but is not limited to residents temporarily confined to wheelchairs, residents using crutches, and women in their second or third trimesters of pregnancy, etc.
- Housing, Residence Life Coordinators and the Department of Public Safety, Campus Safety will maintain a list of residents needing special assistance in the buildings. The list should have the following information for all residents requiring special assistance:
  1. name,
  2. room number,
  3. telephone number and
  4. type of assistance required.

### My Residence Life Coordinators are:

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Residence Life Coordinator	Room	Phone
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Residence Life Coordinator	Room	Phone
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*NOTE: A copy of this form should be given to the resident needing special assistance so they are aware of who are their Residence Life Coordinators.*

# Resident in Need of Special Assistance Notification Form

## Purpose

- Residents needing special assistance should notify Housing or the Department of Public Safety, Campus Safety if they require special evacuation assistance, solely for the purpose of assistance, if required, during an emergency. In an emergency situation, Residence Life Coordinators and/or the Department of Public Safety, Campus Safety personnel will help residents needing special assistance reach the primary or secondary emergency evacuation areas and will wait for emergency personnel to arrive.
- Please note that “residents needing special assistance” includes but is not limited to residents temporarily confined to wheelchairs, residents using crutches, and women in their second or third trimesters of pregnancy.

## Resident Information (Housing will give information to RLC)

### My information is:

_____		_____		_____		_____		(	)	-
Resident Name (please print)		Building		Floor		Room		Phone		

_____	Yes / No
Type of Special Assistance required (not required if you do not wish to disclose this information)	Wheelchair?(Please circle)

**NOTE:** This form should be given to Housing or the Department of Public Safety, Campus Safety by the resident requiring special assistance so they are aware of your need for assistance during a building evacuation.

In the event of an emergency building evacuation, I give my consent for the RLC(s), the Department of Public Safety, Campus Safety and other non-campus affiliated emergency responders to enter my dormitory or apartment for the purpose of assisting me in leaving or to verify that I have successfully vacated my residence.

_____	_____ / _____ / 20
Signature	Date